

## **Training on Single Window System (Industry) organized at Rajasthan**

**By : Yogesh Singh Parmar**

A two days state level training on Single Window Clearance System, was organized at Gita Mittal Foundation , Bajaj Nagar, Jaipur from 21<sup>st</sup> Feb to 22<sup>nd</sup> Feb 2011 by NIC Rajasthan in coordination with Bureau of Investment Promotion (BIP) , Rajasthan. Nodal officers from District Industry Centres of divisional headquarters of Rajasthan namely Ajmer, Bikaner, Bharatpur, Jaipur, Jodhpur, Kota, Udaipur and district Alwar, and Industries Department, along with Help desk staff of BIP attended the training program.

The objective of the program was to spread awareness among the participants about Single Window Clearance System and to provide operational training for using the web enabled software.

Sh. P.N. Pandey Jt. Director & nodal officer from Industries department highlighted the utility of such centralized software, rules framed for Single Window System and its benefits for better management and transparency.

Sh. Amit Bhiwani, PSA, NIC briefed about the importance and utility of the system, and the efforts put in by NIC, Rajasthan State Centre, for design, development & implementation of the said system.

Sh. Yogesh Singh Parmar, SSA, NIC stated that Single Window Clearance System provides facility to interact with system across the globe, and facilitating better monitoring of process stages of applications for clearances, with the departments, through various MIS reports. The system maintains all stages decisions of all levels and generates the required reports through software itself.

In the training, participants were told , how to use/operate the software and hands on training was provided. Participants made the dummy entries for entrepreneur, nodal agency and department level actions, and process flow also viewed for transactions. The queries of the participants were addressed and feedback of the participants was obtained.

Sh. P.N. Pandey Jt. Director, Industries emphasized the long-term gains of web enabled software. He also interacted with participants about the training and hope for the smooth implementation of the software in the state. He appreciated the efforts of NIC Rajasthan for software and organizing the training.