

## **Training on Single Window System (Industry) organized at Rajasthan**

**By : Yogesh Singh Parmar**

A two days state level training on Single Window Clearance System, was organized at **Entrepreneurship and Management Development Institute**, Jhalana Area, Jaipur from 14<sup>th</sup> Nov. to 15<sup>th</sup> Nov. 2011, by NIC Rajasthan, in coordination with Industry Department , Rajasthan. Nodal officers and other concerned officers from the District Industry Centers (Banswara, Bhilwara, Bundi, Chittorgarh, Dungarpur, Jhunjhunu, Karoli, Pali, Pratapgarh, Rajasmand, Sirohi, Jalore), attended the training program.

The objective of the program was to spread awareness among the participants about Single Window Clearance System and to provide operational training for using the web enabled software.

Sh. P.N. Pandey (Jt. Dir., Industry), highlighted the utility of such centralized software, Single Window Act & rules framed for Single Window System and its benefits for better management and transparency. Sh. Pandey, emphasized the long-term gains of web enabled software. He also interacted with participants about the training and hope for the smooth implementation of the software in the state. He appreciated the efforts of NIC Rajasthan, for software and organizing the training.

Sh. Yogesh Singh Parmar, SSA, NIC stated that Single Window Clearance System provides facility to interact with system across the globe, and facilitating better monitoring of process stages of applications for clearances, with the departments, through various MIS reports. The system maintains all stages decisions of all levels and intimation to entrepreneurs by electronic mail and generates the required reports, through software itself.

In the training, participants were told , how to use/operate the software and hands on training was provided. Participants made the dummy entries for entrepreneur, nodal agency and department level actions, and process flow also viewed for transactions. The queries of the participants were addressed and feedbacks of the participants were obtained.